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Mcm301 Above 90 mcqs Lec 1 to 22

1. All of the following are the types of periodical except:

Select correct option:

Journals Magazines Newspapers Note-cards

2. verbal communication one's physical appearance affects the ______. Select correct option:

Message Channel

Sender

Status

3. What is involved in communication process? Select correct option:

Idea-encoding-channel-decoding-feedback Idea-information- channel- receiver Information-channel-receiver Sender-receiver-channel

4. word 'intrapersonal' means:

Select correct option:

Within the person Outside the person Not personal Impersonal

5. In USA, maintaining eye contact while talking with elders show confidence, in Pakistan, it shows disrespect. What does this example depict?

Select correct option:

The interpretation of body language is universal.

The interpretation of body language is not universal.

The interpretation of body language is same worldwide.

The interpretation of body language is global.

6. Which of the following process is the automatic psychological process of receiving aural stimuli?

Select correct option:

Scient correct option.
Listening
Hearing
Filtering
Speaking
7. Types of media used to direct information upward are: Select correct option:
Reports, interoffice memos and supervisor subordinate conferences
Letters, newspapers and radio
Newspapers, books and interoffice memos
TV, radio and wall chalking
8. Which one of the following defines interpersonal communication as communication that occurs between people who have known each other for some time? Select correct option:
Developmental view
Contextual view
Relative view
Virtual view

9. What does frequent eye contact show? Select correct option:

Tension Liking

Rejection
Boredom

10. Poor retention either on the part of the sender or on the part of the receiver can create problems or lead to______.

Select correct option:

Misunderstanding

Hatred

Understanding

Generousity

11. Which type of communication it would be when subordinates update their superiors by telling them about problems at the workplace?

Upward

Horizontal Downward Group

12. Probing is:

Select correct option:

Attempting to explain what the sender's statement means.

Attempting to gain additional information, continue the discussion, or clarify a point.

Attempting to discover completely what the sender means.

Making a judgment about the worth of sender's statement.

13. Question # 3 of 10 (Start time: $09:46:57\ PM$) Total Marks: 1 Which of the following is the first step in order to overcome communication barriers? Select correct option:

To recognize the most common barriers and then, understand their negative impact on communication

To recognize the most common barriers and then, find the positive aspects

To find the rare barriers and understand their negative impact

All of the given options

14. How many categories do feedback has?

Select correct option:

3

5

4

10

15. Which of the following is/are example(s) of interpersonal exchange? Select correct option:

Conversations
Dialogues
Small group discussions
All of the given options

16. How many words is average speaker's rate per minute? Select correct option:

100 to 150 400 to 500 More than 500 Countless

17. Which of the following is a form of communication in which messages are sent to large, public, dissimilar, anonymous, distant audiences using some intermediate instrument of transfer?

Mediated communication

Mass communication

Interpersonal communication

Group communication

18. Which of the following is correct about human memory?

Not very sharp
Reconstructive
Poorly developed
All of the given options

19. Which one of the following pattern is especially effective if the audience already knows that the problem exists?

Problem/solution order
Cause/effect order
Deductive order
Inductive order

20. Which of the following is not a demographic characteristic?

Sex Age Cultural background **Attitude**

21. The term pitch refers which of the following?

The degree of lowness of sound The degree of highness of sound The degree of highness or lowness of a sound All of the given options

22. All of the following are the elements of communication process. EXCEPT:

Sender Message Channel

Creativity

23. Which one of the following statement defines situational context of interpersonal communication?

It concerns your reactions to the other person.

It deals with the psycho-social "where" you are communicating.

It is who you are and what you bring to interaction.

It deals with the physical "where" you are communicating.

24. All of the following are the barriers to communication, EXCEPT:

Over communication
Conflicting information
Language difference
Composing message at proper level

25. Which of the following involves grasping what the speaker means by seeing the ideas and information from his/her point of view?

Select correct option:

Listening

Hearing

Filtering

Speaking

26. Self-confident individuals usually stand more erect than those:

Select correct option:

who lack confidence

who are over-confident

who are submissive

who are arrogan

27. A presenter who speaks too loudly may be perceived as which of the following? Select correct option:

Bombastic

Aggressive

Insensitive to listeners All of the given options

28. Which of the following pattern is not a specific organizational pattern? Select correct option:

Spatial

Chronological

Topical

Deductive

29. The word 'communication' is derived from a Latin word 'communico', which means: Select correct option:

To share

To respond

To give

To tell

30. Which of the following barriers are most often the hardest to identify and reduce or eliminate?

Select correct option:

Physical barriers

Listener barriers

Sender barriers

None of above

31. _______is a process which demands that full attention be paid to the spoken material.

Select correct option:

Speaking

Listening

Hearing

Dialogue

32. Which of the following statement has biased language? Select correct option:

Most Germans are direct in their communication.

Jews generally make good businesspeople.

Some Japanese businesspeople cannot speak English.

Older people generally have lower energy levels.

33. All of the following are the categories of feedback, except: Select correct option:

Evaluation Interpretation Probing Noise

34. Articulate speech is characterized by:

Select correct option:

Correct pronunciation and clear enunciation

Vocal trait

Combination of pitch and strength

More clearly express or magnify meaning

35. Which of the following pattern is most appropriate when you used the problem/solution method?

Select correct option:

Spatial

Chronological

Topical

Logical

36. Where does immediacy come from during a presentation?

Select correct option:

Looking at your notes

Standing

Dressing with authority

Making eye contact

37. Which one of the following is a method of arranging informa¬tion by dividing it into parts?

Select correct option:

Spatial pattern

Chronological pattern

Topical pattern

Logical pattern

38. All of the following are the levels of communication. EXCEPT:

Select correct option:

Intrapersonal Communication

Interpersonal Communication

Mediated Communication

Frame Communication

39. Which of the following is the first step in order to overcome communication barriers? Select correct option:

To recognize the most common barriers and then, understand their negative impact on communication

To recognize the most common barriers and then, find the positive aspects

To find the rare barriers and understand their negative impact

All of the given options

40. Audience information such as age, gender, education, and socioeconomic status falls into a category known as

Select correct option:

Profiling

Demographics

Topoi

MYGLO

41. Jumps to conclusions. This is an example of:

Select correct option:

Listener barrier

Sender barrier

Physical barrier

Noise

42. Mediated communication occurs through:

Select correct option:

Letters, reports, forms and interoffice memoranda

Letters, newspapers and radio

Newspapers, books and TV

TV, radio and wall chalking

43. It is always easier to communicate at the _____

Select correct option:

Peer level

Differing status

Different position

Different class

44. A presenter can prepare effective responses by which of the following?

Select correct option:

Anticipating

Answering

Revising

All of the above

45. Which one of the following is a planned and rehearsed speech that uses different words during rehearsals?

Select correct option:

Manuscript speech

Memorized speech

Impromptu speech

Extemporaneous speech

46. All of the following are correct about magazines except:

Select correct option:

Magazine articles tend to be shorter and more general.

Magazines are a type of periodical.

Magazines publish articles written for a general audience.

Articles in magazines usually include bibliographies

47	can also seriously impede the transmission of ideas.
Select correct op	tion:
Tolerance	
Broadside	S
Prejudice	
Acceptance	e e
•	
	of the following involves grasping what the speaker means by seeing the ideas and ation from his/her point of view?
Select correct op	tion:
Listening	
Hearing	
Filtering	
Speaking	
49. Effectiv	e internal communication helps to increase the job
Select correct op	
_	sm and depression
	and output
	es and sadness
	on and productivity
	on the productivity
50. On the a	average, how faster a person can think than the listener can talk?
Ten times	
Five times	
Four times	
Three times	
Timee times	
	ctive presenter uses pitch changes to indicate a change in the message. At the end tence, raising the pitch signifies which of the following?
A question	
Statement	
Speech	
Confess	
Comess	
52. Fillers _	the continuity of communication.
Develop	
Emphasize	
Interrupt	
interrupt	

Build up

53. In USA, maintaining eye contact while talking with elders show confidence, in Pakistan, it shows disrespect. What does this example depict?

Select correct option:

The interpretation of body language is universal.

The interpretation of body language is not universal.

The interpretation of body language is same worldwide.

The interpretation of body language is global.

54. All of the following are the purposes of introduction except:

Getting the audience's attention
Introducing your thesis
Establishing your rapport or credibility with the audience
Avoid to the audience

55. Business associates can be a helpful source for:

Identifying probable questions and objections

Can reveal questions and concerns It is helpful to recall the questions None of the given options

56. What is involved in communication process? Select correct option:

Idea-encoding-channel-decoding-feedback Idea-information- channel- receiver Information-channel-receiver Sender-receiver-channel

57. Which of the following involves grasping what the speaker means by seeing the ideas and information from his/her point of view?

Select correct option:

Listening

Hearing

Filtering

Speaking

58. Which one of the following defines interpersonal communication as communication that occurs between people who have known each other for some time? Select correct option:

Developmental view
Contextual view
Relative view
Virtual view
59 is a process which demands that full attention be paid to the spoken material.
Select correct option:
Speaking
Listening
Hearing
Dialogue
60. Which of the following pattern is most appropriate when you used the problem/solution
method?
Select correct option:
Spatial
Chronological
Topical
Logical
61. Which one of the following is an interpersonal need to exercise leadership and prove one's abilities? Select correct option: Inclusion Control Affection Power
62. In general, there areof newspaper indexes: Select correct option: Two kinds Three kinds Many kinds None of the given option
63. Partial or marginal listening can distort the intent of which of the following?
Message
Message Channel
Message Channel Source
Message Channel

Select correct option:

Pitch, strength and character Pitch, strength and volume Volume, rate and fillers Fillers, character and volume

65. All of the following are the levels of listening except:

Active Listening Protective Listening Partial Listening Critical Listening

66. Which of the following process is the automatic psychological process of receiving aural stimuli?

Select correct option:

Listening

Hearing

Filtering

Speaking

67. While you plan to make a good speech, you must be engaged in which of the following? Select correct option:

Audience-centered approach

Self-centered approach

Theme or idea of the subject

Results

68. Bcc stands for:

Select correct option:

Blind carbon copy

Blind compiled copy

Branded carbon copy

Branded compiled copy

69. While writing a letter to inquire about the people, one should keep in mind all of the following, except:

Select correct option:

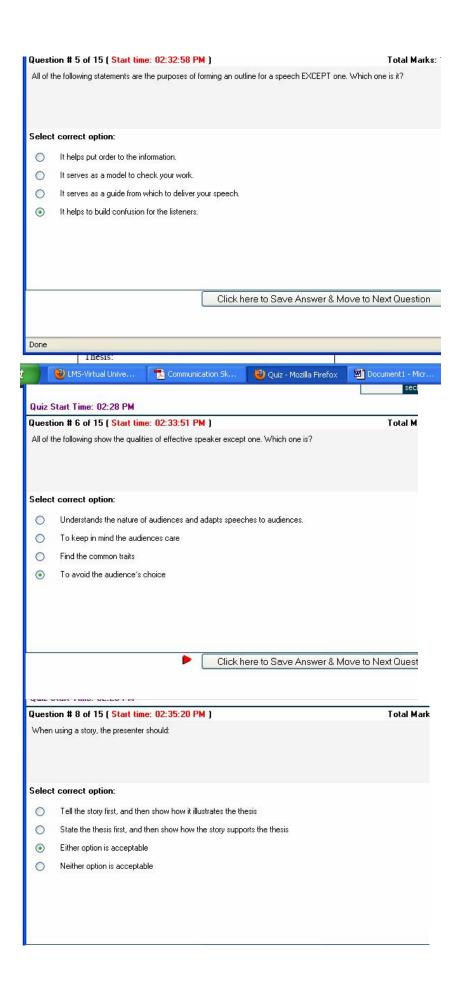
Respect human rights, both legal and moral

Ask only for info related to the job

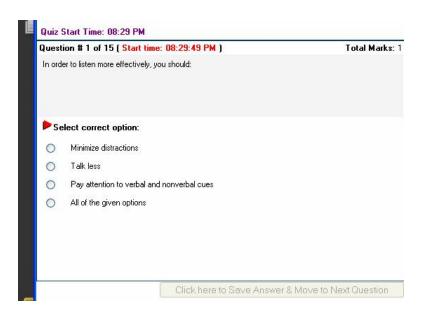
Stress unrelated information/ facts

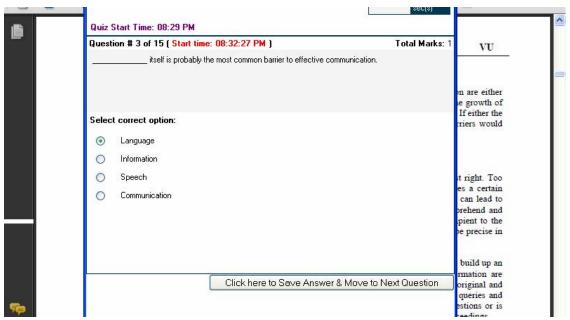
Structure the questions around the job

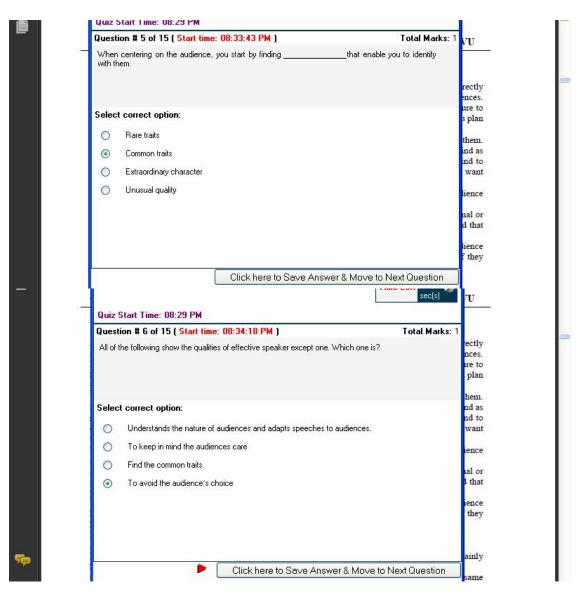
Click here to Save Answer & Move to Next Quest

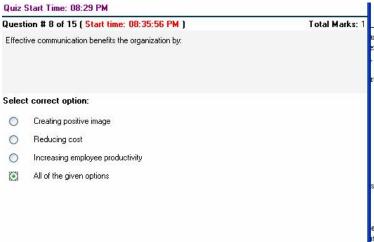


due20	ion # 10 of 15 (Start time: 02:36:51 PM) Total Mai
All of t	he following are the types of periodical except:
Selec	t correct option:
0	Journals
0	Magazines
0	Newspapers
•	Note-cards
Quiz 9	Start Time: 02:28 PM
1000000	ion # 11 of 15 (Start time: 02:37:18 PM) Total Mai
	ch process two people i.e. sender and the receiver are thinking at the same time?
Select	t correct option: Listening Hearing Writing
100	
•	Speaking
uestion	# 13 of 15 (Start time: 02:40:19 PM) Total Marks: be of communication it would be when subordinates update their superiors by telling them about problems at
uestion /hich typ e workp	# 13 of 15 (Start time: 02:40:19 PM) Total Marks: be of communication it would be when subordinates update their superiors by telling them about problems at
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Jestion /hich type workp	# 13 of 15 (Start time: 02:40:19 PM) Total Marks: be of communication it would be when subordinates update their superiors by telling them about problems at lace?
Jestion /hich type workp	# 13 of 15 (Start time: 02:40:19 PM) Total Marks: De of communication it would be when subordinates update their superiors by telling them about problems at lace? Department option:



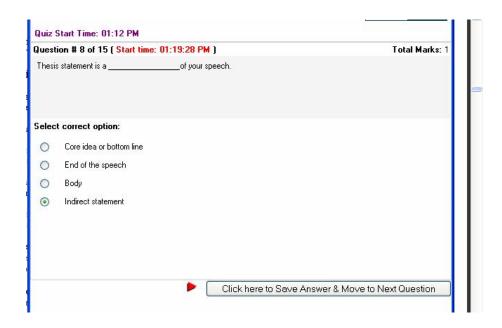


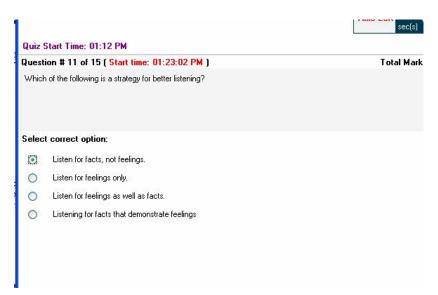


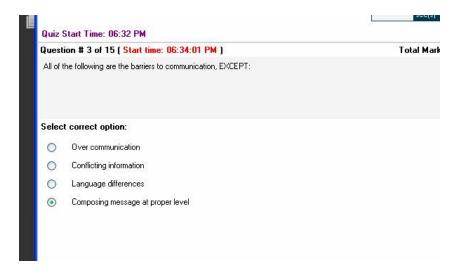


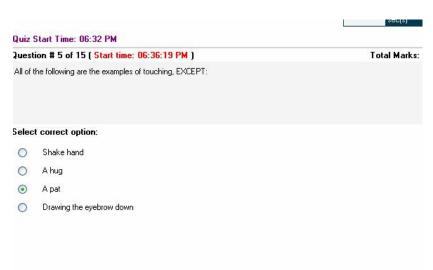
	Quiz S	otart Time: U1:12 PM					
0:	Questi	on # 4 of 15 (Start time: 01:15:53 PM)					
e to re ly	Hown	nany components do self-concept has?					
	Select	correct option:					
,	•	Two					
	0	Five					
c	0	Four					
o	0	Three					
4	Question # 5 of 15 (Start time: 01:16:52 PM)						
1	Conflic	ting information develops:					
40	Select	correct option:					
	0	Mental turbulence					
	©	Good understanding					
	0	Psychological disorders					
	0	Sharp thinking					

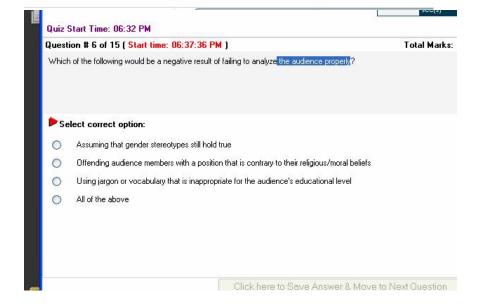
Question # 7 of 15 (Start time: 01:18:42 PM)				
Motiv	ation is the process of:			
Selec	t correct option:			
(Satisfying internal needs through actions and behaviors			
0	Resolving issues in an informal or formal atmosphere			
0	Maintaining Public Relations			
0	Working with other employees in a depressed atmosphere			

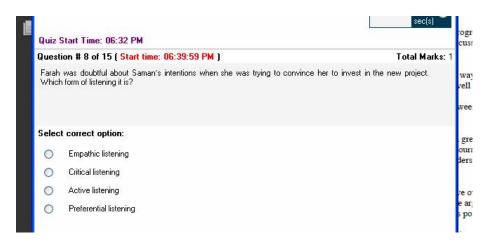




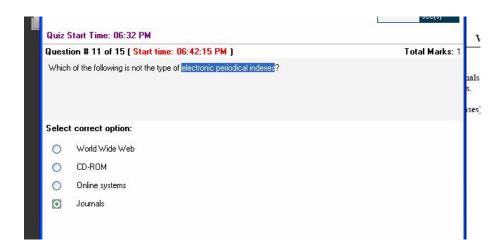


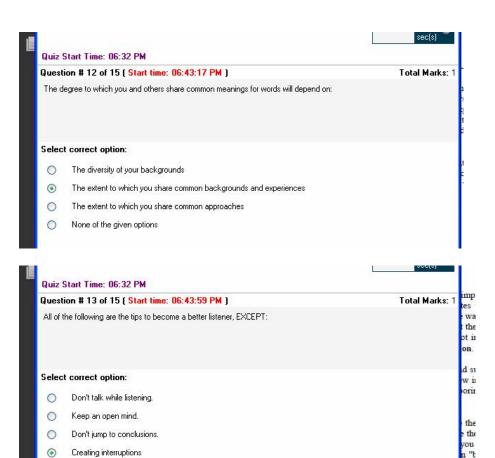












1. How we can better our communication skills by Cost reduction? Explain (5 marks)

on't

- 2. Discuss the demographic factors? (5 marks)
- 3. Discuss the different source of information that is used to collect information.